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## **”Keeping users at the heart of operations”: Introducing the theme**

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Users are key to everything that is done at ECMWF. Our goal for over 40 years has been to improve global numerical weather predictions to support our Member and Co-operating States, as well as the broader meteorological communities. “Keeping users at the heart of operations”(this year UEF theme) is one key element to providing successfully products and services to users. The talk will introduce the theme and the focus of this year UEF.

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